

# Pearl Skincare & Wellness Solutions, LLC

## Appointment Cancellation Policy

Your appointment is very important to all members of our Pearl Skincare & Wellness Solutions, LLC time is money and money is time, so If you are unable to keep a scheduled appointment, please give **24 hours advance** notice to ensure you will not be charged for the **\$50 cancellation fee** we will charge from the card that we have on the file. At the time of booking a personal credit/debit card is required to guarantee your reservation. In the event we do not receive required notice, the following fees will be applied to your debit/credit card or your Pearl Skincare & Wellness beauty/wellness profile. Fees must be paid in full before future services may be provided. **Less than 24 hours'** notice prior to appointment time will be subject to a \$50 cancellation fees. Failure to show up for your appointment with **no notification** will result in a minimum charge of \$150, and or up to 30% cost of service.

## Service Return/Refund Policy

A service such as skincare, body contouring fees are not eligible to return. All other Med SPA. Clients that have pre-purchased a service may not receive a refund but exchange with the other service can happen at the time of consultations or unhappy with the service. All packages for services have an expiration date given at the time of purchase and must be redeemed in full by the expiration date. Our **terms and** policies are subject to change at any **time. Any amendments to policies are at the sole discretion of the owner.**

Signature

Date